## Office of the Comptroller



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## Updating Tax Withholding – Self Service

## **Important Information:**

- Confirm you are on the Illinois State University network.
  - If you are on campus, you are automatically on the network.
  - If you are off campus, use multi-factor authentication (MFA) and VPN. For assistance with either MFA or VPN, contact the IT Help Desk at (309) 438-4357 or <a href="mailto:supportCenter@illinoisState.edu">SupportCenter@illinoisState.edu</a>.
- This process will download a copy of the PDF form containing personal information. Public or shared computers should not be used.
- This process is only available on a personal computer, not a mobile device.
- Recommended browsers for this process are Chrome and Firefox.
- You may need to change your browser settings so that the default for PDF forms is Adobe Acrobat. A reference can be found on the University Payroll website on the Resources tab, (Settings for Downloading PDF for Self-Service).
- You will not be able to complete this process if you are a nonresident alien or have an IRS lockin letter on your account.

## **Updating your Tax Form:**

- 1. Login to My ISU (<a href="https://my.illinoisstate.edu">https://my.illinoisstate.edu</a>).
- 2. Select the Pay & Benefits tab.
- 3. Select the *iPeople* box.
- 4. Select the Tax Forms tile.
- 5. Select Tax Withholding: Fed W4, State from the left navigation
- 6. To update your withholding status, select the desired withholding box, Federal or State. The example in the following steps updates the Federal form.



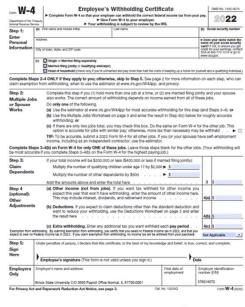
7. In the *Updateable Forms* section, select the *Form Description* box as indicated below



- 8. Select OK when the warning box pops up if you are using a trusted computer.
- 9. Depending on your browser, the updateable PDF form will open in a separate window or be found in

the Downloads folder. The following information will be prepopulated:

- Name
- o SSN masked to only shows the last 4 digits
- Address
- Signature
- o Date
- Employer's name and address
- Employee Identification Number (EIN)
- 10. Complete the form.
- 11. Select the *Submit* button found at the bottom of page one as shown in the following image.
  - If you are not finding the Submit button, check your Downloads folder and use that form.



- Submit
- 12. Enter your ULID and password to authenticate the changes.
- 13. Select OK.
- 14. You will receive a message on your browser confirming your changes.
- 15. You will receive an email notification of the update and may save or print a copy of the W-4 for your records.
- 16. You may go back to the *Tax Withholding* page and complete the process for another tax withholding.